

BATHROOM Machineries

Return Information and RGA FORM

*Please unpack and inspect your order immediately. Every effort is made to make sure your order is complete and securely packaged when it leaves our facility. Once it leaves our location, it becomes the responsibility of the transport company and the receiving party. It is imperative that your order is opened and inspected within SEVEN (7) DAYS of receipt. Any claims of damage or missing parts made after 7 days will not be honored.

If it is necessary to make a return, this form **MUST BE COMPLETED AND RETURNED** with merchandise. Returns after 60 days will incur a 25% restocking fee. Special order items will incur a 50% restocking fee. No refunds after 6 months.*

We make every effort to use recycled packing material. Many of the shops/residents in our town bring us their boxes, bubble wrap and foam for re-use. We encourage you to re-use the packing material in your box.

To ensure processing of your return, please follow these steps:

1) Obtain an RGA#. You can do this by emailing returns@deabath.com with your name, transaction number and list of item(s) you will be returning.

You can also call (209) 728-2031.

2) Fill out the form below and include it with your merchandise.

3) Customer is responsible for packing and shipping charges on all returns. Bathroom Machineries **will not refund** shipping charges.

4) Items must be returned in original, unused condition. Returned items that have been damaged or installed or are otherwise not in factory, unused condition, **WILL NOT** be eligible for refund. We reserve the right to determine condition.

5) You can use the bottom of this form as your shipping label.

Put this form in your package

RGA# _____ Date Shipped _____ Account # _____

Customer Name _____

Reason For Return _____

Bathroom Machineries
Att: Shipping/Receiving
495 Main St.
Murphys, CA 95247