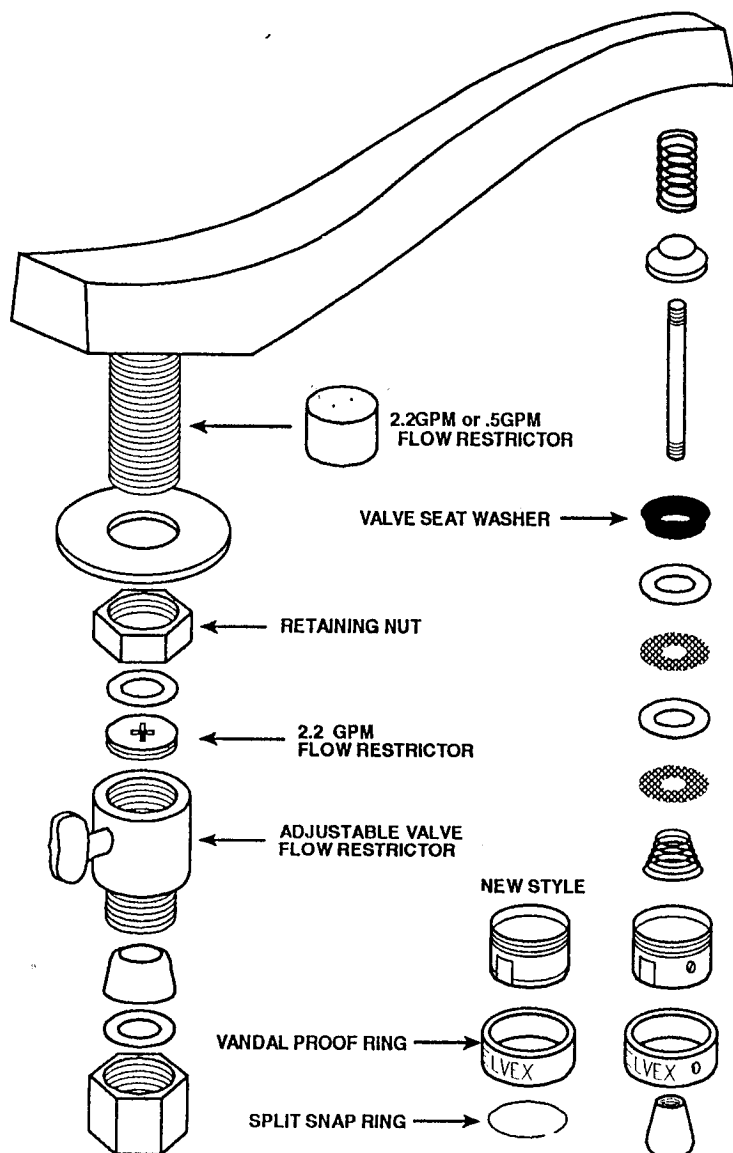


TOUCH & FLOW[®] Repair Manual



•Problem: Faucet drips

Pushing up on lever and moving side to side will usually dislodge any foreign matter. If this fails, you must disassemble the Aerator.

To remove the Aerator Assembly from Faucet Body:

First plug the sink to prevent small parts from falling down the drain. If you have the new style Vandal Proof Ring, lift the ring and remove the split snap ring by spreading the split and pulling down on the center (back) of snap ring. The vandal proofing can now be removed to reveal the flattened edges of the Aerator Body.

If you have the old style Vandal Proof Ring, there will be a small hole to align with two (2) very small set screws. Remove these screws to release the ring. Turn counter-clockwise to remove the Aerator Assembly.

Inspect the rubber Valve Seat Washer for foreign matter or damage. Clean or replace as necessary.

•Problem: Entire faucet moves from side to side

Loosen Retaining Nut on underside of Faucet Body. Apply silicone adhesive to space between Faucet Body and sink top. Re tighten the Retaining Nut. Clean off excess silicone and leave undisturbed for 24 hours.

•Problem: Reduced flow

First, check to be sure the supply stop valve is fully open.

If the flow is still reduced, there is probably an obstruction in the factory installed Flow Restrictor(s).

To clean the Flow Restrictor(s):

Your faucet will have one or more of three different Flow Restrictors. The 1 to 3 GPM version

has an Adjustable Valve. (Pictured above.) Turning this valve on & off several times will usually clear any obstruction. (The 2.2 GPM and the .5 GPM versions may, or may not, have this Adjustable Valve.) There are two different kinds of factory Flow Restrictors for the 2.2 GPM Model. One style is a white plastic disk threaded into the female end of the Adjustable Valve. This can be cleaned in place, or removed with a Phillips head screwdriver. The size of the hole in the center is Drill #30. [.1285"]. Clean hole with a pin or redrill to restore full flow.

The other style of flow restrictor (used for 2.2 GPM and .5 GPM models) is a slug of nylon pressed into the threaded nipple. (Not removable). The 2.2 GPM version has a .1285" hole [Drill #30] in this plastic slug. Clean the hole with a pin or redrill to restore full flow.

The .5 GPM version has either one small hole (Drill #52 [.0635"]) or two very small holes (Drill #64 [.0360"]) in this plastic slug. Cleaning the very small holes is difficult. We recommend you enlarge one of the holes to .0635" [Drill #52] to restore .5 GPM flow.

If you have any questions, feel free to call us at 1-800-255-4426.